

Terms of Service

Effective Date: October 23, 2025

1. Acceptance of Terms

By accessing or using any services provided by **Premium Fiberglass Pools LLC** (“we,” “us,” or “our”), including but not limited to pool consultations, sales, installations, delivery coordination, or marketing communications, you agree to be bound by these Terms of Service. If you do not agree to these terms, you may not use our services.

2. Description of Services

Premium Fiberglass Pools LLC manufactures and distributes fiberglass pools and related products for residential and commercial use. Our services may include:

- Product consultations and quotes
- Delivery coordination and support for pool installations
- Sales of fiberglass pools, swim spas, and accessories
- Customer service and warranty guidance
- Promotional and marketing communications

Services may be modified, expanded, or discontinued at our sole discretion without prior notice.

3. Customer Responsibilities

By using our services, you agree to:

- Provide accurate and up-to-date contact, property, and billing information
- Communicate promptly with our team to ensure smooth delivery or service coordination

- Ensure proper site access for pool delivery or installation (where applicable)
- Use our products and services only for lawful purposes and in accordance with these terms

4. Payment Terms

Unless otherwise agreed upon in writing, payment for products and services is due according to the terms provided in your quote or invoice. For larger orders, deposits may be required before manufacturing or delivery begins.

Invoices not paid within the stated terms may result in added late fees, withholding of delivery, or legal collection action. Returned payments or chargebacks may incur additional fees.

5. SMS Program

Program Name: Premium Fiberglass Pools LLC SMS Notifications

We use SMS messages to send important updates, delivery notifications, installation scheduling details, and promotional offers related to our pools or accessories.

You can cancel the SMS service at any time by texting “**STOP**” to our number. After you send “STOP,” we will send one confirmation message to verify your unsubscribe status. You will no longer receive SMS messages from us unless you opt back in.

If you experience issues with the messaging program, reply with the keyword **HELP** for assistance, or contact us directly at brian@premiumfiberglasspools.com.

- Message frequency may vary
- Message and data rates may apply
- Carriers are not liable for delayed or undelivered messages

For privacy-related inquiries, please refer to our Privacy Policy:
<https://premiumfiberglasspools.com/privacy-policy>

6. Communication and Data

By interacting with us through our website, phone, or other platforms, you agree to receive communications regarding your orders, inquiries, and related services from Premium Fiberglass Pools LLC.

All personal data collected through these communications is handled in accordance with our **Privacy Policy**.

7. Limitation of Liability

While we strive to provide accurate information and high-quality products, we do not guarantee uninterrupted or error-free services. To the fullest extent permitted by law, **Premium Fiberglass Pools LLC** is not liable for any indirect, incidental, or consequential damages resulting from the use of our website, products, or services.

This includes (but is not limited to) damages resulting from:

- Delays in manufacturing or delivery
- Third-party installation or contractor performance
- Misuse or modification of our products after delivery

Your sole remedy for dissatisfaction with our products or services is to discontinue their use or request a refund in accordance with our refund policies (where applicable).

8. Termination

We reserve the right to suspend or terminate services or communications if you violate these Terms or engage in fraudulent, abusive, or illegal activity. You may terminate your relationship with Premium Fiberglass Pools LLC by providing written notice at any time.

9. Governing Law

These Terms of Service shall be governed by and interpreted in accordance with the laws of the **State of Florida**, without regard to conflict of law principles. Any disputes shall be handled in the appropriate state or federal courts located in **Pinellas County, Florida**.

10. Updates to Terms

We may revise or update these Terms of Service at any time. Continued use of our website or services indicates acceptance of any updated terms. We encourage you to review these Terms periodically.

Contact Us


If you have questions or concerns about these Terms of Service, you may contact us at:

Premium Fiberglass Pools LLC

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Saint Petersburg, FL 33714

 brian@premiumfiberglasspools.com

 +1 (727) 263-3439

 <https://premiumfiberglasspools.com>